



CONDITIONS OF CARRIAGE

Passengers are carried subject to and in terms of the standard FUN LOVER COACHES conditions of carriage, notwithstanding anything contained therein to the contrary. Children from the Ages of 4, Pay Full Price of Travel

TICKETS

Tickets are not transferable and are valid for use only to the persons whom they are issued for the date shown thereon. It is the passenger's responsibility to ensure that the correct information is shown on the ticket. Passengers are not allowed to break their journey unless separate tickets are issued at the appropriate fares, for each individual journey. Any alterations to the ticket will render it invalid. Any change requires the issue of replacement ticket.

CANCELLATIONS

Cancellations should be made at the agency where the ticket was issued. FUN LOVER COACHES reserves the right not to issue any refund whatsoever for a cancelled ticket. Any refund request must be accompanied by the original ticket purchased.

DEPARTURE TIME

Passengers are required to be at the departure point one hour before the departure time. Any seat not occupied 15 minutes prior to scheduled time, will be offered for sale to standby passengers on a first come first serve basis. PASSENGERS LUGGAGE Unless contracted to the contrary, and at the sole discretion of Fun Lover Coaches, each fare paying passenger is permitted to take free of charge, at own risk, two suitcases not exceeding 80cmx 60cmx30cm in size of total mass not exceeding 30kgs. FUN LOVER COACHES reserves the right to refuse the carriage of luggage that does not comply with these conditions. Large items must be carried in the large compartments and loaded only by the company's servant or agent.

Unaccompanied luggage will not be carried; FUN LOVER COACHES is not responsible whatsoever for loss and damage to passenger's luggage or personal effects. No valuable items are to be placed in the luggage hold. Passengers are advised to self insure all items, as we will not entertain such claims. The carrying of fire arms, harmful chemicals, explosives, or toxic substances or any other illegal or harmful is strictly prohibited.

SMOKING

Smoking is prohibited on all Coaches including the toilet area, (In referral; The



Tobacco Act No, 23 of 2007: Tobacco Products Control Amendment Act, 2007.)

UNACCOMPANIED CHILDREN

No unaccompanied children under the age of twelve will be carried. Positive identification will be required when the ticket is purchased and on boarding the coach.

ALCOHOL

Alcohol may not be consumed on any FUN LOVER COACHES or it's subsidiaries intoxicated passengers will not be conveyed.

PETS

No animals will be carried, with the exception of a trained guide dog accompanied by a blind person.

INSURANCE

As FUN LOVER COACHES does not provide general insurance cover for passengers, their property or luggage, all passengers should ensure that they are adequately insured.

TRAVEL DOCUMENTS

Passengers shall ensure that they are in possession of valid travel documents for journeys. Fun Lover Coaches accepts no responsibility for passenger not in possession of proper and valid documents or where entry to any country or territory is refused to any person for any reason. No passenger shall have any claim of any nature against FUN LOVER COACHES or it's appointed agents, should he or she prevented from undertaking or continuing with any journey as a result thereof.

RESTRICTIONS

No standing passenger shall be conveyed; passengers may not lie, or sit in the aisle or toilet of the coach. No luggage may be stored in the aisle or toilet of the coach. Right of conveyance: FUN LOVER COACHES reserves the right to refuse to undertake the conveyance of or the continued conveyance of any passenger(s). FUN LOVER COACHES will take every effort to keep to current timetable, but service may be affected by the road, weather or other conditions beyond FUN LOVER COACHES control. FUN LOVER COACHES will therefore will not accept liability for any cost, loss or damage incurred by passengers under any circumstances. However no liability can be accepted for loss or damage caused by failure to make the scheduled connections. FUN LOVER COACHES reserves the right to revise se



allocations without notice and to operate substitute vehicles of a different standard to those advertised. Passengers are not permitted to travel on the vehicle between depots or other parking places and terminal points. FUN LOVER COACHES reserves the right to cancel any of its services for what ever reason without notice. Under no circumstances will any liability be accepted for losses by pre booked passengers. FUN LOVER COACHES will be not be bound by fares quotes verbally to passengers when such fares differ at the purchase of that ticket. All fares and schedules are subject to change without notice.

RIGHT OF CONVEYANCE

FUN LOVER COACHES reserves the right to refuse the conveyance or the continued conveyance of any passenger/s that violate any of the above terms and conditions. This Includes any passenger/s that prohibits, prevent or interfere in any way what so ever with the performing in the duties of driver/s or Hostess/es.

DETAILED DESCRIPTION OF GOODS AND/OR SERVICES

Fun Lover Coaches is a business in the transport industry that operates daily routes between Limpopo and Gauteng in Luxury Air Conditioned Coaches.

CUSTOMER PRIVACY POLICY

Fun Lover Coaches shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:
http://www.polity.org.za/attachment.php?aa_id=3569

PAYMENT OPTIONS ACCEPTED

Payment may be made via Visa and MasterCard.

CARD ACQUIRING AND SECURITY

Card transactions will be acquired for Fun Lover Coaches via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

CUSTOMER DETAILS SEPARATE FROM CARD DETAILS

Customer details will be stored by Fun Lover Coaches separately from card details which are entered by the client on PayGate's secure site. For more detail



on PayGate refer to www.paygate.co.za.
Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

RESPONSIBILITY

Fun Lover Coaches takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

COUNTRY OF DOMICILE

This website is governed by the laws of South Africa and Fun Lover Coaches chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

VARIATION

Fun Lover Coaches may, in its sole discretion, change this agreement or any part thereof at any time without notice.

COMPANY INFORMATION

This website is run by JN Mabidi Transport Service based in South Africa trading as Fun Lover Coaches and with registration number 2015/388539/07 and Takalani Mabidi (Director).

FUN LOVER COACHES CONTACT DETAILS

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